



# Comfora - Improved connectivity with Multi Split outdoor unit

The Comfort range class 20-35 is now compatible with the 4 and 5-port Multi. It has also been upgraded to become ready for the DCS residential service; a separate briefing will be issued on this upgrade shortly.

Class 50-71 remains unaffected by this change, except that the outdoor units will undergo a software and parts update. The outdoor unit reference will change from RXP50-71N to RXP50-71N9 in the middle part of 2024.

## Connectivity and Line-Up

Pairs:

Pairs		INDOOR UNIT									
		CURRENT						NEW			
		FTXP20N	FTXP25N	FTXP35N	FTXP50N	FTXP60N	FTXP71N	FTXP20N9	FTXP25N9	FTXP35N9	
OUTDOOR UNIT	CURRENT	RXP20N	OFFICIAL						OFFICIAL		
		RXP25N		OFFICIAL						OFFICIAL	
		RXP35N			OFFICIAL						OFFICIAL
		RXP50N				OFFICIAL					
		RXP60N					OFFICIAL				
		RXP71N						OFFICIAL			
	NEW	RXP20N9	OFFICIAL						OFFICIAL		
		RXP25N9		OFFICIAL						OFFICIAL	
		RXP35N9			OFFICIAL						OFFICIAL

Multis:

Multis		INDOOR UNIT												
		CURRENT						NEW						
		FTXP20N	FTXP25N	FTXP35N	FTXP50N	FTXP60N	FTXP71N	FTXP20N9	FTXP25N9	FTXP35N9	FTXP50N	FTXP60N	FTXP71N	
OUTDOOR UNIT	CURRENT	2MXM40A	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		2MXM50A	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		2MXM68A	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		3MXM40A	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		3MXM52A	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		3MXM68A	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		4MXM68A	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible					
		4MXM80A	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible					
		5MXM90A	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible					
	NEW	2MXM40A9	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		2MXM50A9	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		2MXM68A9	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		3MXM40A9	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		3MXM52A9	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		3MXM68A9	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible
		4MXM68A9	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible					
		4MXM80A9	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible					
		5MXM90A9	Not Possible	OFFICIAL	OFFICIAL	OFFICIAL	Not Possible	Not Possible	Not Possible					

## DCS Residential Class 20-35 Only

The Comfora in pair (FTXP-N9 / RXP-N9) and multi applications (MXM-A9) allows contractors to retrieve the serial number for the outdoor and indoor unit remotely, to perform remote diagnostics and change field settings. Further information on DCS Residential will be shared in a separate briefing in the next couple of months.



### Pairs:

For existing orders and new orders using the old material reference, we will endeavour to supply the old models. If the old models cannot be supplied, a new quote needs to be raised.

For new orders with new material references, the new Comfora will be supplied.

### Multis:

The new and old outdoor and indoor units are backwards compatible, so new and existing orders will be processed accordingly.

### Pricing & Availability

The prices for the new Comfora (FTXP-N9 / RXP-N9) are the same as the current Comfora (FTXP-N / RXP-N).

The new Comfora 20/25 and 35 are due from February 2024. The Comfora outdoor units 50/60 and 71 are due in August 2024.

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